



TeleBill
VALUE BEYOND BILLING

Gallium is the billing element in the TeleBill® solution suite. This flexible and customizable software is designed to provide a central platform for your current and future needs. Available as a cost effective ASP solution, *Gallium* can help you maximize your cash flow.



Many billing vendors have inflexible software systems that require you to fit into their billing mold.

Customization may be possible, but at a premium price. Our *Gallium* software implementation begins by

understanding our client's unique requirements and building the solution around those needs. But we don't stop there. We can perform virtually any billing service you might request - just give us your wish list and we'll deliver, whether you have hundreds of invoices or thousands.

Here are the key elements of Gallium:

Converged billing – Includes voice and data billing and triple or quad play complete with summary and detail information. Unlike some companies who limit the number of billable services, we are able to include an infinite amount of products and services, including the following common examples:

- Flat rate, tiered, LATA/OCN, NPA-NXX termination and toll free service
- International voice
- Wireless
- VoIP
- Internet
- Local
- Audio and Video Conferencing
- CPE
- Voice/Data/Integrated Circuit

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Electronic invoicing – Reduces hassle of inefficient paper invoices and is more time and cost effective for both you and your customers by eliminating printing and distribution costs. If paper invoices are required, TeleBill® provides complete fulfillment services as well.

Online invoice presentation – Gallium not only maintains a copy of your customer invoices for your use, but through the customer portal your customers can view their invoices online.

Electronic payment processing – An easy, secure and convenient payment solution while eliminating the use of paper and drastically reducing the time for such transactions and payments to be received.

Document storage – Provides a simple way of attaching customer specific documents (i.e. contracts, pricing) to their Gallium account. This saves valuable CSR time and eliminates the need to search for important documents.

Multiple billing cycles – Gives you the ability to have the billing cycles you need for your customers. Weekly and monthly are the most common, but other billing cycles are available as well.

Online customer service interface – Gallium is accessed by your team through a web interface. As long as you have internet access, there's no need for you to install additional hardware or software to utilize the program. With various levels of password security, you determine who on your team has access to various functions and data. Some of the common features used through

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the interface include adding or editing accounts, adding services, posting payments and reviewing invoices.

Ticketing – Included with Gallium is trouble ticket functionality for capturing and tracking customer issues. Depending on your requirements, the ticketing component can be a basic function of the platform or the centerpiece of the online customer service interface.

CDR Delivery – CDR that matches each customer invoice is posted to a secure FTP site for them to retrieve. Daily CDR can be posted as well upon request.

Operational and financial reports – Gallium includes a library of standard reports that can be set up to be automatically sent or user generated as needed. TeleBill® can also provide custom reporting, based on your business requirements.

Multiple languages/currencies – Enables you to support customers on an international level.

Data Exporting – Your customer data in Gallium is just that – yours. If you need TeleBill® to export your customer data for your corporate use, let us know and we'll get it to you. If you have internal systems that need to talk to Gallium to share data, we'll let you know the best way to make that happen.

About TeleBill® - Since 1985, TeleBill® has been a leading provider of telecommunications billing, LCR, and carrier reconciliation products and services. Led by a team of industry veterans, we work hand in hand with our clients to fully

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understand their needs in order to optimize their TeleBill® solution.

For more information about Gallium or to schedule a demonstration, please contact:

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